

## ***NEAX 2400 and UNIVERGE SV7000 Product Family EOL and Support Update***

NEC Corporation of America (NEC) announced the phased End of Life and support status for the NEAX 2400 family of products via Dear Associate Letter 2400-09-105 on April 10, 2009. The official End of Life phase became effective on September 30, 2010. This included all NEAX 2400 products, with the exception of the UNIVERGE IPX-UMG system. UNIVERGE IPX-UMG End of Life and support were announced in Product Bulletin NPB-NX24-11-002, published October 11, 2011 with the official End of Life phase effective December 31, 2012.

End of Life and support for the UNIVERGE SV7000 Series was announced via Dear Associate Letter 3300-09-044 on April 10, 2009 and entered its End of Life phase December 30, 2011. The SV7000 MPS was discontinued June 2, 2008 and announced via Dear Associate Letter 3700-08-013. The SV7000 MPS was End of Life June 1, 2009.

**This product update announces the end of all support for all NEAX 2400 and UNIVERGE SV7000 family products effective March 31, 2014. This includes hardware supply, software availability, NTAC support, engineering support and any services associated with maintaining and servicing any system in the NEAX 2400 or UNIVERGE SV7000 Product Family.**

Continuing to operate an end-of-life/end-of-support system poses a number of risks to any organization. Replacement parts are no longer manufactured, out-of-date software will not be supported, and technical support from the manufacturer will no longer be available. An additional risk is the limited ability to expand an existing 2400 system on end of life software and any new hardware or software enhancements will not be offered for the system.

NEC's philosophy has long been that no customer should be left behind when NEC innovates and delivers new technologies. In support of this commitment, NEC has provided a clear, cost effective migration path for all NEAX 2400 systems, including the IPX-UMG.

## ***Promotions and Incentives***

NEC is currently offering very aggressive promotions, incentives, and financing options for all NEAX 2400 customers to migrate to the latest technology, including Unified Communications and Collaboration, Fixed Mobile Convergence, and advanced Contact Center applications.

Contact your NEC Account Manager or Sales Engineer for assistance with designing the best possible solutions for your migration opportunities.

Sincerely,

Ram Menghani  
VP, UC Products and Support

UNIVERGE and NEAX are registered trademarks of NEC Corporation.